



The Edge

Community Newsletter

Vol. 10, Issue 10, May 2013

The Edge Hours
Tues – Thurs: 10 – 4
Sat: 10 – 2
322a Monashee Ave

For Edgewood Community Internet Subscribers:

Currently we are now contracting out some ISP services to In The Air Networks instead of Okanagan Net, therefore the contact for service has changed to 250 269-7590 at The Edge. All subscribers will be contacted by mail.

All users should login to their accounts to update their addresses, billing info, and payment info.

You will be able to access your account through <http://www.edgeconnection.ca> (webpage still pending)

Currently you can login here:

https://secure7.userservices.net/csm_v6/?isprealm=edgeconnection.ca

Username and password are the same as the original given at the time of your connection.

1. The first page you see when you login is your subscriber data. Please check to make sure it is accurate. Click "Save Changes" to save any changes that you made.
2. Click "Billing Info" on the right hand site. A window with your billing information will pop up. Please check to make sure this is accurate and update as 'needed.' You can add your credit card information and set auto pay by clicking the checkbox next to "Automatically charge my credit card every term." Click "Submit" to save the changes.
3. The Packages Tab displays your current internet service package.
4. The Statements tab shows your account status and your invoices. You can pay your outstanding bills here and set Auto bill.
5. Usage tab shows how much data you have used. You can request and upgrade to a Bigger data plan if you require it.

Heartfelt Thanks to Becky Carmichael and Brianna Sanderson for being pleasant and resourceful interns forging through the wilderness at The Edge. It has been a wonderful experience to work with two incredibly versatile and talented people.

Best wishes on future endeavours!

May 7 - Internet Subscriber Info Session at 2 pm at The Edge.

At the moment the edgeconnection.ca email accounts are still working. The email will be changed over on a future date. Please do not change these settings yet.

New Email Settings to Set up your email account:

Incoming POP Mail Server:

mail.edgeconnection.ca | Port 110 | SSL is not required
Account Name: username@edgeconnection.ca

Incoming IMAP Mail Server:

imap.edgeconnection.ca | Port 143 | SSL is not required or Port 993 | TLS is not required

Account Name: username@edgeconnection.ca

Outgoing SMTP Mail Server:

smtp.edgeconnection.ca | Port 587 | SSL is not required
Server Requires Authentication

Account Name: username@edgeconnection.ca

Upgrade in Telus Services & Rate Increase

Our service has recently been upgraded from an E10 Connection to an E30 connection with Telus. We applied for an E30 Business Internet Upgrade on Jan 8 2013. The Master Services Agreement was signed on Jan 18 2013. The connection was installed by Telus on April 2 2013. Due to the upgrade and increased bandwidth, the cost has also increased. Therefore we need to increase the monthly cost from 36.99 to 40.00 per month not including taxes starting June 1 2013. The download limit will be 20 Gigs; the cost will be \$1 per Gig over that amount. When you log in to your account you will be able to see your data usage.

With sadness we announce the passing of Chris Loelke on April 11th, 2013. Chris was a witty, enthusiastic techie on the other end of the keyboard or phone teaching us the way onto the Information Highway one access point at a time for eight years

Chris has left his mark on this world with his outstanding talents in programming and internet technologies. Both of which will be benefited by many businesses, internet service providers and internet users like us for decades to come. We will always be so proud of him and will continue to talk about his talents to people for many years to come. You will be missed, Chris

Registered charities in Canada perform valuable work in our communities, and Canadians support this work in many ways.

The Edge's Registered Charity #86745 45 RR0001. We welcome regular givers.

The Edgewood Community Internet Society RR#1 Site 5, Comp 18 Edgewood B.C. V0G 1J0

Phone: 250-269-7590 Fax: 250-269-7591 E-mail: edge@edgeconnection.ca

