The Edge
Community Newsletter
Vol. 12, Issue 5, December 2014

The Edge Hours
Tues & Thurs & Sat :
10 – 4
Wed : 10 – 5

PC Troubleshooting

Computer going slow? Running defrag and the cleanup tool can help a lot! Dust inside your machine can slow it down, the extra temperatures causing throttling, have it cleaned out often! Every time you install a program or driver, restart the system. Programs and drivers can be buggy if they haven't been loaded up during initial boot.

When having computer related issues, try to analyze the problem, and seek help if needed.

1. Did it work before?

2. Has anything been changed since?

3. What happened before the issue arose?

Broadband Troubleshooter

1. Is the computer connected to your network? (I.E wireless router or Ethernet cable)

2. Does the router have power? If not make sure it's plugged into the wall. (Look at router for power LED activity)

3. If the router will still not turn on, call an expert to diagnose if the router needs replacing. Otherwise move onto step 4.

4. If router is working, follow the Ethernet cord to where the radio dish is located. Look for any lights on the dish. DO NOT TOUCH THE DISH.

5. If no lights are present, make sure the POE on the Ethernet cable is plugged into the wall socket. If everything up till now has been powered on, unplug the POE, then wait 10 seconds before plugging it back in. In 5 minutes, check to see if the problem has been resolved.

6. If this did not work, feel free to call 250-269-7590 for help. If the issue is on our end, chances are we are already working on a solution. Calling more than once will not speed anything up, and remember to be polite!
Happy 8th Birthday to the Inonoaklin Edgewood Valley Broadband!

Community cookbook and introduction

Hello, my name is Peter and I'm the new Youth Intern for The Edge. If you need help with computer related tasks, or have paper work you need a hand with, feel free to come down, I'm more than happy to help. We are also still accepting recipes to include in our book, so feel free to submit some!

Want to buy a new computer and need help?
Need help designing a website or program?
Ever considered learning 3D modeling?

Our youth Intern has a wide range of hardware and software knowledge, so feel free to come by and receive some support.

On December 13th there will a youth Cyber camp for learning blender, a 3D modeling program. Feel free to stop by and learn something new regardless of age!

Keep a look out for our next Cyber camp, which will focus on tips for when you are buying a new computer.

Happy Holidays!

Need a simple system for home? The edge is offering Windows XP desktops for $50.
Pentium4 3.0Ghz, 2-3 gigs ram(ddr2), 80gigs HDD, CD-DVD drive. (Includes only the tower)

Coffee by donation

We are once again offering coffee by donation so feel free to stop buy and get a cup full!