

Internet Connection Tips

If you've lost connectivity to the Internet, here is a list of some things you can check:

Power – Ensure all of the devices have power. This includes the Secom equipment, your router, and any other access points or switches you may have in your network. *continued from page 1*

Connection – Check the link between your equipment and your router, if either device doesn't show a link light, then there is a problem. Could be with the cable connecting the two devices, or try resetting your router.

Recent Changes – Sometimes when making changes on other parts of your network you may have inadvertently affected your local network from being able to get to the internet. Try reversing the change, and see if that helps.

Reboot equipment – This is the fix for most problems our customers have when reporting their internet is down. Simply rebooting (powering off and back on) the router, computer, or wifi access point will often clear up the issue.

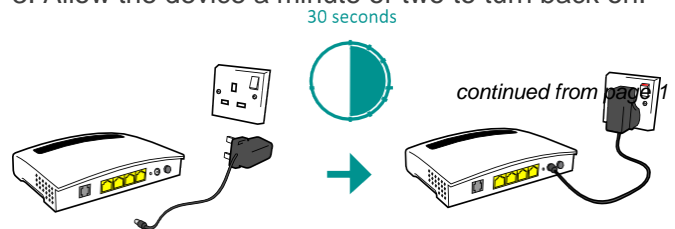
If after checking those items, you are still having problems, just give us a call, and we will get you fixed ASAP! If you have internet connection, but it is slow. Try doing a speedtest at speedtest.net

Edgewood Community Internet Society

322A Monashee Ave., (250)269-7590.

How to Reboot your Router

1. Unplug your router or modem from its power outlet (don't just turn it off).
2. Wait 15-30 seconds, then plug it back in.
3. Allow the device a minute or two to turn back on.



It may seem simple, but doing this can solve many connection problems without the inconvenience that comes with resetting your modem or router. There are, of course, times when you'd want to reset your router or modem and start back at square one but for most people simply power cycling the device will do the trick.

Let's Be Bear Aware!

Since we share the same landscape with bears, it stands to reason that there are going to be times when bears will be in our living space (just as we are often in theirs). As long as a bear is moving through our community, is not lingering, and is not interacting with us or our property then there is no conflict. Please keep garbage, pet food and fruits picked and stored away in bearproof containers. Also accompany small children and pets when venturing into the woods.